

Policies (Healing the Whole Self Master Class Events) Refund Policy and Cancellations

This event is a comprehensive and highly interactive experience that requires every participant to be highly involved in the learning process through collaborative discussion, extensive lecture, demonstrations, and practicums.

All cancellations must be and will only be accepted in writing by email to Sarah@DragonflyInternationalTherapy.Com or a letter postmarked in accordance with the times indicated below. Cancellations will not be accepted via phone or voicemail.

Cancellations received 14 days or less prior to the start date of the program will be refunded the training fee less a \$50 administrative fee. No exceptions will be granted to this policy for any reason.

When cancellations received less than 14 days prior to the start of the program, training fees will not be refunded. No exceptions will be granted to this policy for any reason.

*Dragonfly International Therapy, LLC reserves the right to cancel programs with inadequate enrollment at the 30-day mark. **It is for this reason that participants are encouraged not to pay for any non-refundable travel arrangements prior to that 30-day mark.***

If Dragonfly International Therapy, LLC has to cancel programs with inadequate enrollment, the full training fees paid will be fully refunded.

Any additional expenses associated with the cancellation of the program, at any point, including but not limited to, travel expenses, lost income, and other additional costs are not the responsibility of Dragonfly International Therapy, LLC should the program be cancelled due to inadequate enrollment.

Once the program has commenced, no refunds will be given for withdrawal from the program for any reason. Your registration serves as your commitment to attend and complete the entire event. There are no partial credits or refunds for missed sessions.

Injury or illness does not automatically disqualify you from this refund and cancellation policy. Any deposits or payments MAY BE transferable to the next immediate event offering only.

All grievances must be in writing to sarah@dragonflyinternationaltherapy.com and will be replied to within 5 - 10 business days.

Sarah Jenkins, MC, LPC maintains responsibility for this program and its content in accordance with EMDRIA requirements. Eligibility for EMDRIA Credits is restricted to those who have completed an EMDRIA-Approved Basic EMDR Training.

*For more information, please contact Sarah Jenkins, MC, LPC, CPsychol, EMDRIA Approved EMDR Basic Training Provider and EMDRIA Approved Consultant 480.370.7630
www.dragonflyinternationaltherapy.com*

The program site is ADA compliant. Please contact the host organization if special accommodations are required.